



## KEY WORDS

- ✓ Nurse Manager
- ✓ Intensive Care Unit
- ✓ Patient Handover
- ✓ Patient Safety
- ✓ SBAR

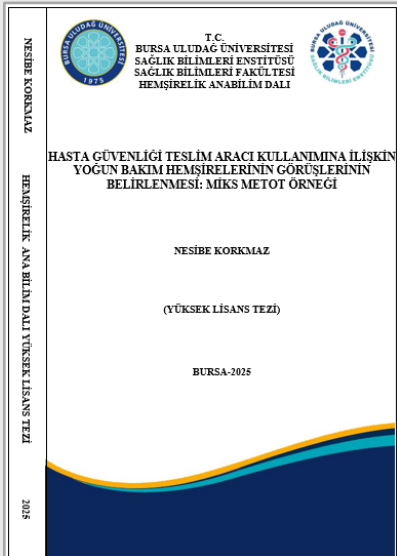
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# DETERMINATION OF INTENSIVE CARE NURSES' OPINIONS ON THE USE OF A PATIENT SAFETY HANDOVER TOOL: A MIXED METHODS STUDY

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## THESIS ABSTRACT

This study was conducted using both quantitative and qualitative research designs to determine the opinions of intensive care nurses regarding the use of a patient safety handover tool. The research was carried out between October 2024 and March 2025 in the intensive care units of a university hospital and a city hospital affiliated with the Ministry of Health. Informative sessions on patient handover using the SBAR tool were held in the intensive care units, and nurses were then asked to use the SBAR handover tool during patient handovers for a period of one month. At the end of the month, feedback was collected from both nurses and nurse managers.

The rate of intensive care nurses who wished to continue using the SBAR handover tool during shift handovers was calculated as 87.4%. As a result of the qualitative analyses, four main themes and nine sub-themes were identified. The main themes were determined as "Methods used to solve problems in patient handover," "Suggestions for improving the patient handover process," "Reasons for the problems encountered during the handover process," and "Evaluations regarding the use of SBAR."

## APPLICATION AREAS OF THE THESIS RESULTS

As a result of the study, it was observed that nurses recommended the use of technology-supported SBAR and the implementation of staff training. It was stated that the use of SBAR strengthens intra-team communication and reduces patient safety violations. In this context, it is recommended that future studies aiming to expand the use of the SBAR handover tool in hospitals be planned in a technology-based, education-oriented manner and in cooperation with healthcare teams.

## ACADEMIC ACTIVITIES

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